

October 8, 2003

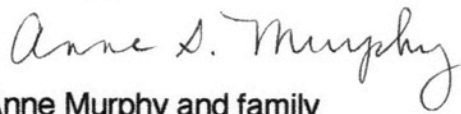
Robert D. Bachrach
The Bachrach Photography Studio
410 Boylston Street
Boston, Ma 02116

Dear Mr. Bachrach,

This letter is show our utmost appreciation for the fine photography and most courteous service that you provided my family on a recent visit to your studio. Although we were simply taking advantage of a free photo session offer given to us when we purchased our new BMW at Foreign Motors West in Natick, we were treated respectfully and most professionally. You took great pains to provide us with many proofs to consider, and we were not rushed in our decisions.

The completed product, which was also included in this gift certificate, arrived today and we are all so very pleased! This photo will surely be a treasure for years to come as Alison and Brian were both wonderfully captured by your most observant eye. I cannot say thank you enough and will certainly consider your studio for any future needs my family may have in this area. Everyone was most friendly and we all thoroughly enjoyed the experience. Thank you once again.

Sincerely,



Anne Murphy and family
4 Mark Street
Natick, MA 01760

copy: Foreign Motors West

